

# **Support Services for Victims of Abuse**

## **Local Services:**

### **Base 25**

0800 073 0233

Base 25 provide information, help and support for young people on a variety of health and wellbeing issues.

Monday - Thursday 12noon - 6pm

Friday 12noon - 5pm

Saturday 1 - 3pm

### **Base 25 Text Talk**

07800 002 222

Instant information, support and advice

Monday - Friday 9am – 6pm

### **Victim Support**

Local Victim Support Office

0121 569 7980 (Wolverhampton, Dudley, Sandwell, Walsall)

### **Victim Support Line**

0845 30 30 900

Email - [supportline@victimsupport.org.uk](mailto:supportline@victimsupport.org.uk)

Victim support are a national charity giving free and confidential help to victims of crime, witnesses, their family, friends and anyone else affected across England and Wales. They also have a Young Victims Project which specifically supports children and young people.

### **The Haven**

01902 713 001 (24 hour helpline, 365 days per year)

The Haven Wolverhampton operates a 24 hour service for women and children affected by Domestic Violence and/or Homelessness due to reasons such as family breakdown, harassment and forced marriage.

Website - [www.havenrefuge.org.uk](http://www.havenrefuge.org.uk)

## **AWAAZ (Asian Women's Adhikar Association)**

01902 571260

Monday - Friday 10am - 4pm

AWAAZ exist to empower South Asian Women and act as an advocate with the aim of improving the quality of life and enabling South Asian women to play a positive role in the cultural, social and economic, and political life of Wolverhampton

### **National Services:**

#### **The National Domestic Violence Helpline**

0808 2000 0247 (24 hour helpline)

The National Domestic Violence Helpline, run in partnership between

Women's Aid and Refuge, is a national service for women experiencing domestic violence, their family, friends, colleagues and others calling on their behalf. The Helpline can give support, help and information over the telephone, wherever the caller might be in the country. The Helpline is staffed 24 hours a day by fully trained female helpline support workers and volunteers. All calls are completely confidential. Translation facilities for callers whose first language is not English and a service for callers who are deaf or hard of hearing are available.

#### **Childline**

0800 11 11

Childline offer free 24hour confidential advice and support for children and young people through their helplines.

Website: [www.childline.org.uk](http://www.childline.org.uk)

#### **Samaritans**

08457 90 90 90 (24 hour helpline)

Samaritans provides confidential, non-judgemental emotional support, 24 hours a day, for people who are experiencing feelings of distress or despair.

Email: [jo@samaritans.org.uk](mailto:jo@samaritans.org.uk)

Website: [www.samaritans.org](http://www.samaritans.org)

#### **Samaritans of Wolverhampton**

01902 426422

Website: [www.wolverhamptonsamaritans.org.uk](http://www.wolverhamptonsamaritans.org.uk)